RESUMING LIMITED SERVICES AT MISSOULA PUBLIC LIBRARY

On May 5, 2020, Missoula Public Library resumes limited curbside lending services. In order to protect community members and Library staff from COVID-19 transmission, and in consultation with the Missoula City-County Heath Department, the following practices will remain in place for the foreseeable future:

RESERVING ITEMS
Beginning May 5, library users can place items on hold online, or call 721-2665 Monday-Thursday from 10:00 AM to 4:30 PM to order items by phone.

NEXT DAY PICK-UP
In most cases items will be available for pick up the day after they have been put on hold online or ordered by phone with library staff.

SCHEDULING PICK-UP
Library users must call 721-2665 to schedule, in advance, the pick-up time of any items. Calls will be taken Monday-Thursday from 10:00 AM - 4:30 PM.

CURBSIDE SERVICE
Curbside lending services are available from 1:00 – 4:30 PM, Monday through Thursday. If driving, library users are asked to stay in their vehicles. All items will be bagged and labeled for convenient hand-off. Returning items is prohibited at this time.

PREVENTION MEASURES
Library staff will wear masks and use social distancing and sanitation measures while in contact with library users and other staff. Staff and community members who are sick are asked to stay home. Library staff at high risk of infection will not be working on site.

RETURNING ITEMS
In this phase of limited services, MPL is prohibited from accepting returned materials. We ask library users to monitor their borrowing, and continue to keep checked-out items at home while the Library works through a plan to safely process returns.

Due dates will be extended indefinitely and no overdue fines will be assessed.

Missoula Public Library is reintroducing services in coordination with (a) the Governor's Directive for the Phased Reopening of Montana and (b) our local City-County Health Department's directives. As the nature and trends of the COVID-19 pandemic change, so will our response. The safety and health of our community remains our utmost concern. We look forward to a time when we can once again welcome everyone into our facilities and provide the full array of dynamic, person-to-person services and programs our library users value.

Thank you for your patience during this challenging time and for joining us in protecting our community.